



LOOKING FOR MORE THAN A JOB?
JOIN US!



PRODUCT DEVELOPMENT SENIOR OFFICER – APPLICATION AND ONBOARDING (M/F/D)

The Product Development Senior Officer – Application and Onboarding Process will have the opportunity to shape and support the growth of our business in a fast-changing environment. As part of the Product Development team in the Marketing & Sales department, you will play an important role in how Advanzia positions financial products to customers. This opportunity is a full-time CDI contract.

ABOUT THE JOB | What will you do?

As a Product Development Senior Officer, you will be responsible for the following activities:

- Own the key process of customer application and onboarding for credit cards, insurance and deposit products
- Collaborate closely with internal departments such as Sales, Customer Lifecycle Management, Customer Relations, Project Management, Risk and Finance
- Coordinate and prioritise requirements from different stakeholders
- Constantly optimise existing customer application and onboarding processes across markets
- Draft business change requirements and work closely with Business Engineering in implementing process changes
- Define relevant process KPIs and ensure regular reporting
- Act as a key participant in product development initiatives and projects
- Ensure processes comply with legal, regulatory and process related requirements on an ongoing basis
- Research and analyse competitor processes

ABOUT YOU | What's your background?

- Bachelor and/or Master's degree in economics/ business, project management or equivalent education
- Strong project management skills and experience in process mapping
- Good understanding of process requirements especially in terms of risk, operations and IT
- Well practiced in analysing data for the purposes of improving product features and processes
- Experience in a financial services or retail-banking environment is a plus
- Experience in design thinking and agile working methods desired

WORKING FOR ADVANZIA

THE UNCONVENTIONAL BANK

WHAT WE EXPECT | What are your skills?

- Strong project management/organisational skills
- Good understanding of process requirements especially in terms of risk, operations and IT
- Well practiced in analysing data for the purposes of improving product features and processes
- Excellent verbal and written communication skills; ability to communicate with stakeholders at all levels
- Strong interpersonal and relationship-building skills
- Pragmatic approach focussed on creating clear value added solutions whilst keeping the necessary attention to detail
- Commercially driven mindset and results oriented
- Excellent organisational skills and the ability to prioritise, multitask and meet deadlines

WHAT WE OFFER | What advantages will you have?

- Attractive benefits as part of the banking collective agreement
- Wide range of additional benefits, e.g. Sympass, luncheon vouchers, transportation allowance, etc.
- On-the-job training
- Dynamic and international work environment
- Participation in various Corporate Social Responsibility (CSR) projects as part of the bank's [Advanzia Plus](#) initiative

Where you will be working

Located in bright and modern offices in Munsbach at 15 minutes from Luxembourg City, Advanzia currently employs more than 200 staff from all over the world. We offer a pleasant and collaborative working atmosphere in a truly multicultural environment.

Looking for a new professional challenge in a fast-growing company?

Apply today and send your CV and motivational letter in English to jobs@advanzia.com

Click [here](#) to find out more about your career opportunities at Advanzia Bank.

