



DEBT COLLECTION PROCESS OFFICER

(M/F) – FULL TIME

Advanzia Bank S.A. is a European online direct bank specialising in credit cards and card payment solutions for consumers, business partners and financial institutions. Advanzia was founded in 2005 in Luxembourg. With over one million active credit card customers, we are a leading online credit card issuer in Germany and have a strong presence in Luxembourg, Austria and France. Moreover, we recently launched our no-fee credit card in Spain.

As a result of our continuous growth, Advanzia offers many job opportunities for dynamic, skilled and open-minded team players. We are currently looking for a Debt Collection Process Officer to join our Risk & Compliance department.

ABOUT THE JOB

The collection team is part of the Risk & Compliance department and responsible for all debt recovery activities including the management and sale of non-performing loans. The Debt Collection Process Officer plays a key role in the team, ensuring the effective functioning and constant improvement of the department's activity. He/she will be responsible for the following activities:

- Responsible for the department processes
- Monitor, improve, manage, control and document internal processes
- Participate in projects, new implementations and deployments, conducting tests and providing training support to the team
- Point of contact between IT and the collection function for all process-related activities
- Support the management in the simplification of the operating processes
- Develop and define routines and procedures for end users to address operational process changes
- Escalate process issues and risks when required
- Review testing strategy

ABOUT YOU

- Bachelor/master's degree in Finance, Business or a related discipline
- Good command of MS Office (Word, Excel, PowerPoint)
- Knowledge of debt collection management
- SQL knowledge is considered as an advantage



WHAT WE EXPECT

- Good communication and presentation skills
- Process-oriented working style
- Very good command of English and German; French would be an advantage

WHAT WE OFFER

- Attractive benefits as part of the banking collective agreement
- Wide range of additional benefits, e.g. Sympass, luncheon vouchers, transportation allowance, etc.
- On-the-job training
- Dynamic and international work environment
- Participation in various CSR initiatives

Located in bright and modern offices in Munsbach at 15 minutes from Luxembourg City, Advanzia currently employs around 160 staff from all over Europe. We offer a pleasant and collaborative working atmosphere in a truly multicultural environment, and we are always looking for talented and enthusiastic people to join our team.

Looking for a new professional challenge in a fast-growing company?

Apply today and send your CV and motivational letter in English to jobs@advanzia.com!

