



## CREDIT & COLLECTION OFFICER

**(M/F) – FULL TIME**

Advanzia Bank S.A. is a European online direct bank specialising in credit cards and card payment solutions for consumers, business partners and financial institutions. Advanzia was founded in 2005 in Luxembourg. With over one million active credit card customers, we are a leading online credit card issuer in Germany and have a strong presence in Luxembourg, Austria and France. Moreover, we recently launched our no-fee credit card in Spain.

As a result of our continuous growth, Advanzia offers many job opportunities for dynamic, skilled and open-minded team players. We are currently looking for a Credit & Collection Officer to join our Risk & Compliance department.

### ABOUT THE JOB

The collection team is part of the Risk & Compliance department and responsible for all debt recovery activities, including the management and sale of non-performing loans. The Credit & Collection Officer plays a key role in the team, working on the operational tasks and ensuring timely collection payments. He/she will be responsible for the following activities:

- Manage the accounts that are in arrears and the requests from customers in default
- Work closely with collection agencies for the preparation and follow-up of transferred cases
- Settlement of bad accounts
- Produce internal and external reporting
- Handle and follow-up on insolvency, pre-insolvency, care and deceased cases
- Follow up on internal projects under supervision

### ABOUT YOU

- Banking or office-related education (e.g. vocational training) or a university degree in Economics, Finance, Law or similar
- Good command of MS Office (Word, Excel, PowerPoint)
- Knowledge of debt collections management
- Ideally, first professional experience in the credit and collections business or a related function
- Knowledge of financial products – especially credit cards – is an advantage



## WHAT WE EXPECT

- Good communication and presentation skills
- Precise and accurate working style
- You are stress resilient, proactive and reliable
- Very good command of English and German; French would be an advantage

## WHAT WE OFFER

- Attractive benefits as part of the banking collective agreement
- Wide range of additional benefits, e.g. Sympass, luncheon vouchers, transportation allowance, etc.
- On-the-job training
- Dynamic and international work environment
- Participation in various CSR initiatives

Located in bright and modern offices in Munsbach at 15 minutes from Luxembourg City, Advanzia currently employs around 160 staff from all over Europe. We offer a pleasant and collaborative working atmosphere in a truly multicultural environment, and we are always looking for talented and enthusiastic people to join our team.

Looking for a new professional challenge in a fast-growing company?

Apply today and send your CV and motivational letter in English to [jobs@advanzia.com](mailto:jobs@advanzia.com)!

