



LOOKING FOR MORE THAN A JOB?
JOIN US!



LEAD APPLICATION SUPPORT ENGINEER (M/F/D)

The Application Support team is part of IT Services department that monitors and maintain the efficiency of our business applications; they also support our end users and build an expertise on business processes.

ABOUT THE JOB | What will you do?

As Lead Application Support Engineer, you will be responsible for the following activities:

- Providing software/business application support in a cross-functional delivery model (DevOps)
- Performing analyses on software application functionality and suggesting improvements
- Ensuring effective front end and back-end functionality of applications
- Collaborate with the software development engineers, testers, business analysts and internal/external users, to improve application performance
- Managing code migration across environments to ensure continued and synchronized functionality
- Establishing the root causes of application errors and escalate serious concerns
- Keeping a record of configuration changes and scheduling application updates/upgrades
- Documenting processes and monitoring application performance metrics
- Providing support to clients and colleagues in business departments
- Leading junior colleagues with workload management
- Leading automation and improvement projects within your scope
- Contribute significantly to SDLC on the Ops part
- Provide On-Call support on a rotational basis

ABOUT YOU | What's your background?

- Vocational training or diploma in Information Technology or similar and significant professional experience in a similar position
- Troubleshooting, analysis and time-management skills
- Good knowledge on the following environments:
 - SQL Server knowledge is a must
 - Core Banking System (Temenos T24)
 - Archiving platform (Documentum)
 - Customer communication platform (xPression)
 - Workload Automation platform (Automic)
 - Setup and monitor production jobs
 - Data transfer in a safe manner internal/external
 - Participate in coordination and deployment of new software releases in both User Acceptance Testing and Production environments
- Working knowledge of the following technologies is considered as an advantage:
 - Terraform, Cloud formation, Deployment manager
 - Version Control like GIT, Bit bucket, TFS etc.
 - CI/CD concept and maintain clean pipelines
 - Public Cloud experience (Azure, AWS, GCP...)
 - Agile and DevOps delivery model
 - Ansible Tower, Chef Automation and other orchestration techniques
 - Understanding of Observability concept, Azure Insights is a plus

WORKING FOR ADVANZIA

THE UNCONVENTIONAL BANK

WHAT WE EXPECT | What are your skills?

- Ability to lead projects, team and deliver results.
- Demonstrate ability to deliver results within defined Good customer and service orientation skills
- Able to learn, understand, and apply new technologies
- Be accurate, detail oriented while keeping the big picture
- Able to work independently with minimal supervision timeframe even under pressure
- Good communication skills in English (spoken and written)

WHAT WE OFFER | What advantages will you have?

- Competitive compensation package
- Attractive benefits as part of the banking collective agreement
- Wide range of additional advantages such as language courses contribution, health initiatives, employee travel insurance, preferential conditions for Advanzia products, etc.
- Training and development initiatives
- Dynamic and international environment
#TeamAdvanzia
- Participation in various Corporate Social Responsibility (CSR) projects as part of the bank's [Advanzia Plus](#) initiative

Where you will be working

Located in bright and modern offices in Munsbach at 15 minutes from Luxembourg City, Advanzia currently employs more than 200 staff from all over the world. We offer a pleasant and collaborative working atmosphere in a truly multicultural environment.

Looking for a new professional challenge in a fast-growing company?

Apply today and send your CV and motivational letter in English to jobs@advanzia.com

Click [here](#) to find out more about your career opportunities at Advanzia Bank.

