



LOOKING FOR MORE THAN A JOB?
JOIN US!



IT APPLICATION SUPPORT OFFICER (M/F/D)

The IT Application & Support Officer will have the opportunity to support the growth of our business in a fast-changing environment. As part of the IT Services Department, you will play an important role in monitoring and maintaining the efficiency of our business applications, supporting our end users and building business process expertise. This opportunity is a full-time CDI contract

ABOUT THE JOB | What will you do?

As an IT Application Support Officer, you will be responsible for the following activities:

- Providing software/business application support in cross-functional delivery model (DevOps)
- Performing analyses on software application functionality and suggesting improvements
- Ensuring effective front-end and back-end functionality of applications
- Collaborating with the software development engineers, testers, business analysts and internal/external users to improve application performance
- Managing code migration across environments to ensure continued and synchronised functionality.
- Establishing the root causes of application errors and escalate serious concerns
- Keeping a record of configuration changes and scheduling application updates/upgrades
- Documenting processes and monitoring application performance metrics
- Providing support to clients and colleagues in business departments

ABOUT YOU | What's your background?

- Vocational training or diploma in Information Technology or similar, and first professional experience in a similar position
- Troubleshooting, analytical and time management skills
- Good knowledge of the following environments:
 - SQL-Server is a must
 - Core Banking System (Temenos T24)
 - Archiving platform (Documentum)
 - Customer communication platform (xPression)
 - Workload Automation platform (Automic)
 - Setup and monitor production jobs
 - Secure internal/external data transfer
- Working knowledge of the following technologies considered as an advantage:
 - Terraform, Cloud formation, Deployment manager
 - Version Control like GIT, Bit bucket, Azure DevOps etc.
 - CI/CD concept and maintain clean pipelines
 - Public Cloud experience (Azure, AWS, GCP...)
 - Agile and DevOps delivery model
 - Ansible Tower, Chef Automation and other orchestration techniques
 - Understanding of Observability concept, Azure Insights is a plus
 - Monitoring system (PRTG, Azure Insight, ELK)

WORKING FOR ADVANZIA

THE UNCONVENTIONAL BANK

WHAT WE EXPECT | What are your skills?

- Good customer and service-orientated skills
- Teamwork skills and the ability to communicate, with all involved stakeholders
- A proactive and reliable team player
- Ability to learn, understand and apply new technologies
- Accuracy and detail orientation while respecting the big picture
- Demonstrate ability to deliver results within defined timeframe even under pressure
- Fluency in English is mandatory; other languages are advantageous

WHAT WE OFFER | What advantages will you have?

- Competitive compensation package
- Attractive benefits as part of the banking collective agreement
- Wide range of additional advantages such as language courses contribution, health initiatives, employee travel insurance, preferential conditions for Advanzia products, etc.
- Training and development initiatives
- Dynamic and international environment
#TeamAdvanzia
- Participation in various Corporate Social Responsibility (CSR) projects as part of the bank's [Advanzia Plus](#) initiative

Where you will be working

Located in bright and modern offices in Munsbach at 15 minutes from Luxembourg City, Advanzia currently employs more than 200 staff from all over the world. We offer a pleasant and collaborative working atmosphere in a truly multicultural environment.

Looking for a new professional challenge in a fast-growing company?

Apply today and send your CV and motivational letter in English to jobs@advanzia.com

Click [here](#) to find out more about your career opportunities at Advanzia Bank.

