



STUDENT SUMMER JOBS IN CUSTOMER SERVICE

Kickstart your career in Customer Service this summer!

Looking for a dynamic summer job where you can gain hands-on experience in a fast-paced environment? At Advanzia, we're offering motivated students the chance to join our Customer Service team during the summer holidays (July – September).

As part of our growing team, you'll play a key role in supporting our customers while developing valuable professional skills. If you're a team player with a proactive mindset, this is your opportunity to dive into the world of customer service and make an impact!

A student **visa or authorisation to work** in Luxembourg is required.

ABOUT THE JOB | Your responsibilities

Supporting our experts – preparing and following up on new contracts, existing customer accounts, various requests and ad hoc tasks

Managing daily administrative tasks – handling document filing and mailing

Keeping records up to date – ensuring accurate processing of sensitive documents in our databases

Contributing to projects – actively participating in onboarding new customers and supporting new internal projects

ABOUT YOU | Your background, skills and personality

You are **under 27 years old** and **enrolled as a student** in Luxembourg or abroad

You are available **to work full time**

Prior experience in **administration** within customer service, banking, or credit & collections is a plus

You have a good command of **MS Office**

Fluency in English is essential; proficiency in German or other language is a plus

You are open-minded, trustworthy and thrive in a **dynamic environment**

Follow us on **LinkedIn**





ABOUT ADVANZIA | The European digital bank

*Avanzia Bank's **mission** is to make finance easier and more inclusive by offering simple, smart and user-friendly payment and credit solutions that provide financial flexibility and deliver added value for our customers. Our way of working is guided by responsible lending, open communication and teamwork in cooperation with employees, business partners and customers.*

At Avanzia, we are committed to equal opportunities and embrace diversity as a driving force behind our success. We offer challenging projects in a dynamic, fast-paced environment, along with numerous opportunities for training and development. Our zero-carbon Emerald building is designed to support employee health and wellbeing with various health programmes and after-work sports & social events available to all members of **#TeamAvanzia**.