



## COMPLIANCE SUPPORT TRAINEE

### Kickstart your career in Compliance and Customer Service!

Are you ready to launch your career in Compliance and Customer Service at an unconventional digital bank in the heart of Luxembourg? This is your chance!

As a Compliance Support Trainee, you will play a key role in supporting our Customer Service department in ensuring regulatory compliance and operational efficiency in a dynamic financial environment.

This opportunity is a **full-time internship** with a duration of **6 months**. A student **visa or authorisation to work** in Luxembourg is required.

### ABOUT THE JOB | Your responsibilities

**Support compliance checks** – Assist with AML/CTF controls, KYC and transaction and payment monitoring.

**Gather and organise documents** – Collect KYC documents and relevant information.

**Assist with customer inquiries** – Handle and respond to compliance-related questions.

**Work with reports** – Support the processing of daily compliance reports.

### ABOUT YOU | Your background, skills and personality

**Fresh grad, student or degree in hand?** – You either are enrolled or recently graduated with a degree in Business Management or in a similar field.

**IT explorer** – You're comfortable with Windows 11, MS Office, SharePoint and other collaboration tools.

**Service-oriented & tech-savvy** – You enjoy helping others, learning new technologies and staying organised.

**Strong communicator & team player** – You collaborate well, express yourself clearly and bring a proactive mindset.

**Open-minded & trustworthy** – You're curious, adaptable, culturally aware and handle sensitive matters with care.

**Language lover** – Fluent in English? Perfect, it's our corporate language! If you also speak French, German, or any other languages, that's a bonus.

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## **ABOUT ADVANZIA** | **The European digital bank**

*Avanzia Bank's **mission** is to make finance easier and more inclusive by offering simple, smart and user-friendly payment and credit solutions that provide financial flexibility and deliver added value for our customers. Our way of working is guided by responsible lending, open communication and teamwork in cooperation with employees, business partners and customers.*

At Avanzia, we are committed to equal opportunities and embrace diversity as a driving force behind our success. We offer challenging projects in a dynamic, fast-paced environment, along with numerous opportunities for training and development. Our zero-carbon Emerald building is designed to support employee health and wellbeing with various health programmes and after-work sports & social events available to all members of **#TeamAvanzia**.